

## The American Heart Association's Online Course for Healthcare Provider Renewal

### FAQs

#### **What is it?**

The Online HCP Renewal Course allows the user to complete all but the skills assessment on the computer. When followed by the brief, hands-on skills session with an AHA BLS Instructor, participants earn the BLS for Healthcare Provider card.

This course recognizes that healthcare providers have knowledge and skills acquired from years of patient care and prior CPR training. The greatest challenge in retraining healthcare providers lies not in skills acquisition but in the cognitive component of memorizing the sequence of steps for multiple scenarios, which reinforces rapid recall of the sequences during emergency situations.

#### **Who is the intended audience?**

This course is designed specifically for healthcare providers who have prior CPR training and need recertification.

#### **Is it just for renewal?**

Yes, this program was developed for the experienced healthcare provider with previous CPR training.

#### **What is the course format?**

The online portion of the course contains 12 mandatory checkpoints that must be successfully completed before a student is allowed to access the final written test. Twenty exercises are available for review, plus an additional 19 optional video clips that can be accessed for skills demonstrations. The confident student may opt to bypass the reviews and go immediately to the required checkpoint scenario. The student who answers a question incorrectly is redirected to the beginning of that checkpoint and given the option for review. Afterward he reattempts the checkpoint. Each checkpoint must be completed with 100% accuracy.

If a student is unsure of an answer to a question in the checkpoint, he can select the "Brief Review" option. When he has completed the review, he returns to the checkpoint. After completing all the checkpoints, the student is directed to the

online written posttest. Following successful completion of the online portion, the student prints a certificate that he takes to the skills session.

Should a student not be able to successfully complete either version of the posttest, they will be instructed to print the course homepage. This page will document which parts of the program have been completed. The student should take this page to their scheduled skills session. The instructor providing the skills check will provide for additional remediation as needed, in accordance with the current Program Administration Manual.

### **Is a skills test required?**

Yes. In order to earn an AHA card, the student must demonstrate the required skills to a current AHA Basic Life Support (BLS) Instructor.

### **How is a skills session scheduled?**

If an employer provides the access code (keys), the Training Center coordinator or employer will provide information about skill check sessions. If an access key is purchased online, a local Training Center must be contacted to arrange a skills check. Regular sessions may be scheduled by Training Centers to provide skills checks for the students they provide keys for and to accommodate the single user who has purchased a key online. A Training Center may charge for their time to perform the skills check and for issuing the card.

### **What makes up the skills check?**

The skills check, which must be completed by an instructor, will include those skills required in a standard BLS for Healthcare Provider Course:

#### **Adult Skills**

- Integrated relief of FBAO in the responsive and unresponsive adult victim, rescue breathing, and use of a bag-mask device.
- Integrated adult 1- and 2-rescuer CPR and AED use and use of a mouth-to-mask device

#### **Infant Skills**

- Integrated relief of FBAO in the responsive and unresponsive infant, 1- and 2-rescuer CPR, and rescue breathing and use of a bag-mask device

#### **Child Skills**

- Integrated relief of FBAO in the responsive and unresponsive child, 1- and 2-rescuer CPR, and rescue breathing and use of a bag-mask device

Four new integrated skills check sheets are available for use in all Healthcare Providers Courses, and they are posted on the ECC Instructor Page [www.americanheart.org/cpr](http://www.americanheart.org/cpr).

**Can the course material be accessed after the online portion is completed?**

After completion, students have 12 months from the day of enrollment to refer to the course material for review and knowledge updates.

How long, after the completion of the online program, does a student have to complete the skills check?

Students are allowed up to 60 days after the completion of online part of the course to complete the skills check.

**How long does it take to complete?**

Students usually need 1 to 2 hours to complete the online portion of the course.

**How will this affect a BLS Training Center?**

This product will not replace the need for traditional classroom courses. Many people may find the instructor-led course the most appealing to their learning style. This new product should be viewed as an additional tool to meet the needs of students.

Skills check or verification will still be needed and can only be completed by an AHA BLS instructor, through an AHA Training Center. A training center may be asked by an individual to provide this service. Thought should be given to how this request can be met. A Training Center may want to plan a regularly scheduled "Skills Check" to accommodate these professionals. Training Centers may charge to perform this service and to provide the card that is issued.

Documentation of skill sessions is the same as for any renewal class. Instructors providing skills checks will receive credit for having taught a renewal course.

**Is there a demo or tutor?**

Yes, there is a sample of the Online Course for HCP Renewal at [www.americanheart.org/cpr](http://www.americanheart.org/cpr)

**Does the program require special computer or support software?**

- Browser: MS Internet Explorer 5/Netscape 6 or greater
- Java and JavaScript-enabled
- QuickTime 4.0 or greater plug-in

**The Process**

- Obtain access to the Online Course for Healthcare Provider Renewal, either by obtaining a key through a training center or instructor, or by direct purchase
- Contact an AHA BLS Training Center about skills check availability
- Complete all checkpoints

- Complete the written exam
- Print certificate for Part 1
- Present certificate verifying completion to the AHA BLS Instructor doing the skills check
- Complete skills check
- On successful completion of the online course and skills check, an AHA BLS for Healthcare Provider card will be issued by the AHA BLS Training Center where the skills check is completed

**Who should be contacted if there are problems with the online course?**

For course content and policy questions, contact the American Heart Association at 1-888-CPR-LINE or at [eccinfo@heart.org](mailto:eccinfo@heart.org)

For technical questions and problems, contact CardioConcepts, Inc. at [techsupport@cardioconcepts.com](mailto:techsupport@cardioconcepts.com)

03/19/04